



# Successful Conflict Resolution Training & Development Workshop Tues. Nov. 15<sup>th</sup> 1-3PM

## Successful Conflict Resolution Addressing conflict in the workplace with tips and tools to help resolve conflict quickly

We are all familiar with the standard fairytale plot; the princess is captured by the evil dragon and later saved by the noble prince. Despite knowing that fairytales are not real, we still have a tendency to use the roles of victim, villain and hero when we are faced with conflict. Join Salopek & Associates and

Clementine Crooks as we identify the three types of conflict, remove the fairytale labels and explore the role that assumptions play in conflict. This session will leave you with tips, strategies and tools to help resolve conflict quickly and the skills to find resolution in any difficult situation.



Clementine Crooks has her Masters in Leadership Development and is a CPHR candidate who will complete her certification in 2016. For the past eight years Clementine has worked with organizations to improve efficiencies and maximize profitability by developing their people processes. This work has included the development of policies and procedures, performance management processes and employee documentation. Specialized in Leadership Development, she works with organizations to develop a continuous learning culture through the facilitation of training and development sessions that enhance employee skills and increase engagement.

**Training & Development Workshop Cost: \$150/person + GST**

Contact Salopek & Associates today to register for the Nov. 15<sup>th</sup> Successful Conflict Resolution Workshop and learn more about our monthly Training & Development Workshops.

Workshop is held at West Canadian Digital Imaging located in SE Calgary. Light refreshments are provided.